

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:668

ANSWERED ON:23.02.2006

COMPUTER RESERVATION CENTRES AT HYDERABAD AND SECUNDERABAD

Jagannath Dr. M.

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Railways are aware that many computer reservation counters at Hyderabad and Secunderabad remain closed all the time causing inconvenience to the commuters;
- (b) if so, whether the Railways have received complaints in this regard;
- (c) if so, the details thereof and the action taken against the erring officials; and
- (d) the steps being taken to ensure that all the computer reservation counters at Hyderabad and Secunderabad remain opened for the full prescribed period?

Answer

MINISTER OF THE STATE IN THE MINISTRY OF RAILWAYS (SHRI R.VELU)

- (a) At Secunderabad and Hyderabad, sufficient number of reservation counters to meet the demands are kept open throughout the day. Generally, 21 and 12 counters are operational for public at Secunderabad and Hyderabad respectively. There is additional spare provision of 15 and 7 counters at the two centers respectively, which are opened depending upon extra rush during peak season and special occasions etc. Additionally, there are 27 PRS counters working at 12 satellite locations in the twin cities.
- (b) No representation in this regard has been received during the last one year.
- (c) & (d) Do not arise.